"Manuscript editing always makes my book stronger – the editor points out inconsistencies, gaps, questions they had as a reader, and even when something didn't feel right – like a character's reaction."

Andrea Stein, Published Author Rough Harbor



## At a Glance

#### Name

Andrea Stein, Rough Harbor

#### **Key Challenges**

- Finding a romance novel editor
- Time constraints

#### Solution

- Outsource editing and proofreading needs

#### **Key Benefits**

- Quick turnaround times
- High quality
- Ease of use

## **Solving Challenges with Outsourcing**

As an accomplished author, Andrea Stein understands the importance of high-quality editing, but, like many self-published authors, Stein has to find her own editing services.

"I write romance novels, so finding an editor who was competent in the area and appreciative of the genre can be tough. There are so many online [editing services], but Scribendi.com seemed to be very professional," said Stein. "Some editors are booked for months in advance – so, especially if you're looking for more of a copy editor, you don't want to wait that long."

# Easy Implementation and Customized Services

It was important to Stein that her editor work quickly. But it was also important the editor be experienced in editing romance novels. With Scribendi.com's large team of editors, this wasn't an issue.

"When you're self-publishing, trying to get your work – and more of it – out there is important," explained Stein. "I indicated the type/genre

of writing I had and I felt I was paired with an editor who appreciated the genre. I also felt that the price was reasonable."

### **Meeting High Customer Expectations**

Stein felt that Scribendi.com's editors helped her improve her manuscript.

"I think both the manuscript proofreading and manuscript editing services were great – and very beneficial. I love the fact that the turnaround time is reasonable," said Stein. "The first draft of my book received good reviews. After a manuscript edit, I implemented the suggestions, and the book started to gain great reviews – the story was much better."

